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607.334.6378

Oneonta • 37 Dietz Street
607.432.2250

Sidney • 37 Pleasant Street
607.563.4363

Walton • 130 North Street
607.865.6579

April 13, 2010

Chuck Harder, President
Priority One Safety Solutions Inc.
PO Box 2869
Binghamton, NY 13902

Dear Chuck:

I wanted to take a moment to thank you again for the wonderful presentations you facilitated for our staff.

Security training is a very important part of the operation of our not for profit agency in all the communities we serve in Broome, Chenango, Delaware and Otsego Counties. While we are fortunate to have a safe working environment, we still take the training of our employees very seriously. After last year's tragedy at the American Civic Center, everyone in the not for profit arena had a heightened sense of the importance of insuring the security of our employees and our consumers.

Your presentation provided our staff with logical and solid information on how to handle security issues that could arise. The staff gained confidence, not fear. Your encouragement to think through possible scenarios and solutions with the intent that preparedness is the most effective approach to security was a positive focus. In talking with the staff after the presentation, they all agreed that they were given sound and helpful information and tools to assist them in the event that a security problem occurred. Providing staff a comfort level is paramount to insuring a safe working environment.

Additionally, we will be implementing the suggestions you made in regards to building security improvements.

We are very pleased with the outcome of the Priority One training and security review of our buildings. The manner in which you communicate your message and the accessibility you gave to the staff to ask questions and voice concerns has given everyone the confidence and self assurance to handle all scenarios.

Planned Parenthood of South Central New York happily recommends Priority One Safety Solutions to all business and organizations. I would be delighted to speak with anyone who is considering engaging your services

Administrative Offices:

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and share with them the positive outcomes we gained as a result of your services.

Sincerely,

A handwritten signature in cursive script that reads "Debra Marcus". The signature is written in black ink and is positioned below the word "Sincerely,".

Debra Marcus
Chief Executive Officer